NASA ACQUISITION INTERNET SERVICE EPRO USER SURVEY

Thank you for participating in the NAIS EPRO Pilot. Your involvement is crucial in advancing NASA's objective to develop Electronic Commerce capability. We appreciate you taking the time to fill out the following survey. Your input is valuable to developing a system that is efficient, cost effective, and user friendly.

Participant Information

Select One	Organization or Company Name
Solicitation Number:	**Date:**

Please Evaluate Your Experience In The Following Areas

1. Installing The Required Software Applications	1 Extremely Easy	2 Fairly Easy	3 As Expected	4 Fairly Difficult	5 Extremely Difficult
a. Download the Applications					
b. Follow the installation instructions					
c. Install the applications					
d. Configure the applications for use					

2. Business Opportunity Posting Or Response					
a. Follow the preparation instructions					
b. Business opportunity creation or receipt					

3. Using The Software Applications					
a. Download and open forms					
b. Complete (fill out) forms					
c. Retrieve attachments from form					
d. Attach documents to form					
e. Sign forms electronically					
f. Send forms via e-mail					

4. Did You Require Technical Support During The Process? *(Select the area where help was required)*					
a.					
b.					
c.					
d. Number of contacts to resolve					

5. Potential For Efficiency If This Process Was Used For All Procurements					
a. Business Opportunity Creation or Receipt					

Please Provide Any Comments Or Suggestions